



UNIVERSITETI - UNIVERSITY - UNIVERZITET
"HAXHI ZEKA"

CURRICULUM VITAE

1. Surname:	Tahiri
2. Name:	Alberta
3. Nationality:	Albanian
4. Citizenship:	Kosovan
5. Date of birth:	12/01/1979
6. Gender:	Female
7. Contact Details:	
<i>Email:</i>	alberta.tahiri@unhz.eu
<i>Tel:</i>	+383 49 713 008
8. Education:	
<i>Institution:</i>	"Saint Kliment Ohridski" State University - Manastir
<i>Doctoral studies start date:</i>	2014
<i>Date of graduation:</i>	21.06.2017
<i>Diploma:</i>	Doctor of Tourism Science
<i>Institution:</i>	College of Business - Pristina

<i>Start date of master's studies:</i>	2012/13	
<i>Date of graduation:</i>	30.06.2014	
<i>Diploma:</i>	Master in Management and Finance	
<i>Institution:</i>	University of Pristina, Faculty of Applied Business Sciences, Peja	
<i>Bachelor studies start date:</i>	1999/2000	
<i>Date of graduation:</i>	10.12.2006	
<i>Diploma:</i>	Bachelor of Business Administration	
9. Academic title:		
<i>Academic title:</i>	Prof. Asoc. Dr.	
<i>Institution:</i>	"Haxhi Zeka" University - Peja	
<i>Election date:</i>	01.10.2023	
10. Scientific publications		
Scientific journals		
<i>The title of the paper</i>	<i>The name of the magazine</i>	<i>Year / Volume / Pages</i>
The Continuous Development Of The Tourism Industry: A Comparison Of The Tourism Development Between Kosovo And North Macedonia Autorë: Alberta Tahiri, Idriz Kovaçi	Quality - Access to Success	25.199.41 Vol. 25, No. 199/ March 2024 https://doi.org/10.47750/QAS/

<p>The interconnection between training and job performance in hotel organizations Autorë: Idriz Kovaçi, Alberta Tahiri</p>	<p>Quality - Access to Success</p>	<p>Vol. 25, No. 199/ March 2024 https://doi.org/10.47750/QAS/25.199.03</p>
<p>Human Resource Management And Performance Evaluation In Hotels In Kosovo Authors: Mimoza ZHUBI, Dren ZHUBI, Idriz KOVAÇI, Alberta TAHIRI</p>	<p>Quality - Access to Success</p>	<p>Vol. 25, No. 199/ March 2024 https://doi.org/10.47750/QAS/25.199.06</p>
<p>Waste Management as a Measure to Achieve Sustainable Development in Kosovo Authors: Idriz Kovaçi, Alberta Tahiri, Adem Dreshaj, Bedri Millaku, Burbuqe Kurtaj-Bajrami 6. Hekuran Sabedini</p>	<p>International Journal of Sustainable Development and Planning (IJS DP)</p>	<p>Vol. 18, No. 12, December, 2023, pp. 3965-3971 http://www.iifeta.org/Journals/IJSDP</p>
<p>Sustainable Tourism as a Potential for Promotion of Regional Heritage, Local Food, Traditions, and Diversity - Case of Kosovo Authors: Alberta Tahiri, Idriz Kovaçi & Anka Trajkovska Petkoska</p>	<p>Sustainability, MDPI</p>	<p>Vol. 14, No. 19 2022 12326 https://doi.org/10.3390/su141912326</p>
<p>Impact of Motivation on Employee Performance in The Hospitality Industry Authors: Alberta Tahiri, Idriz Kovaci, Tatjana Dimoska & Arbresha Meha</p>	<p>Quality - Access to Success</p>	<p>Vol. 23, No. 187 April 2022 pp. 58-64 https://doi.org/10.47750/QAS/23.187.07</p>
<p>Communication Process in Enterprises in Kosovo: Types and Direction of Flow Authors: Idriz Kovaçi, Alberta Tahiri, Afrim Loku & Petrit Hasanaj</p>	<p>Quality - Access to Success</p>	<p>Vol. 22, No. 183 August 2021 pp. 13-17 https://calitatea.ro/assets/arhiva/2021/QAS_Vol.22_No.183_Aug.2021.pdf</p>
<p>Tourism and Hotel Industry: Definition, Concepts and</p>	<p>Quality - Access to Success</p>	<p>Vol. 22, No. 182 June 2021</p>

Development - The Case of Kosovo Authors: Alberta Tahiri, Idriz Kovaçi, Bislim Lekiqi & Aziz Rexhepi		pp. 110-115 https://calitatea.ro/assets/arhiva/2021/QAS_Vol.22_No.182_Jun.2021.pdf
Organization as a Function of Management and the Types of Organizational Structures that Apply in SMEs in Kosovo Authors: Idriz Kovaçi, Alberta Tahiri, Fari Bushi & Mimoza Zhubi	Quality - Access to Success	Vol. 22, No. 181 April 2021 pp. 3-6 https://calitatea.ro/assets/arhiva/2021/QAS_Vol.22_No.181_April.2021.pdf
Meat Quality in Kosovo and Liaison with Consumers Authors: Idriz Kovaçi, Fari Bushi & Alberta Tahiri	Technium: Romanian Journal of Applied Sciences and Technology	Vol. 3, Issue 1 2021 pp.142-149 https://techniumscience.com/index.php/technium/article/view/2512
Decision-Making and the Applying of Decision-Making Techniques in SMEs in Kosovo Authors: Alberta Tahiri, Idriz Kovaçi, Fari Bushi & Arbresha Meha	Quality - Access to Success	Vol. 22, No. 180 February 2021 pp. 64-67 https://calitatea.ro/assets/arhiva/2021/QAS_Vol.22_No.180_Feb.2021.pdf
A Brief Overview of Measuring the Effects of Managers' Training, Communication and Motivation and their Impact on Managerial Performance in Health and Hotel Tourism in Kosovo. Case study: Managers' of Centres of Thermal Tourism and Five Stars Hotels in Kosovo Authors: Idriz Kovaçi, Alberta Tahiri, Ismail Mehmeti & Agim Thaqi	ACTA UNIVERSITATIS DANUBIUS OECONOMICA	Vol. 16, No. 5 2020 pp. 89-100 https://dj.univ-danubius.ro/index.php/AUDOE/article/view/248
Human Resource Management, Performance Management and Employee	International Journal of Economics and Business Administration - IJEBA	Volume VIII, Issue 4 2020 pp. 288-298

Performance Appraisal by SME Managers in Kosovo Authors: Alberta Tahiri, Idriz Kovaçi & Avni Krasniqi		https://ijeba.com/journal/588
The approach of small and medium manufacturing and processing enterprises to innovation Authors: Bislim Lekiqi, Afrim Loku, Alberta Tahiri & Idriz Kovaçi	Technium Social Sciences Journal	Vol. 11, Issue 1 September 2020 pp. 355-363 https://doi.org/10.47577/tssj.v11i1.1512
Sustainable tourism development - Analysis of tourism development in Kosovo Authors: Alberta Tahiri, Idriz Kovaçi & Fari Bushi	ACC JOURNAL	Volume 26, Issue 2 2020 pp. 83-92 https://doi.org/10.15240/tul/004/2020-2-007
Managerial Competences in Hotel Management in Kosovo Authors: Elizabeta Mitreva, Alberta Tahiri, Idriz Kovaçi & Oliver Filiposki	Quality - Access to Success	Vol. 178, No. 21 October 2020 pp. 79-83 https://calitatea.ro/assets/arhiva/2020/QAS_Vol.21_No.178_Oct.2020.pdf
Travel and tourism industry development - The case of Kosovo Authors: Idriz Kovaçi, Alberta Tahiri & Fari Bushi	Analele Universității din Oradea, Seria Geografie	XXX, No. 2 2020 pp. 147-156 https://doi.org/10.30892/auog.302104-844
Effects of Human Resource Management on Health Tourism in Thermal Centres in Kosovo Case study: Centre's of Thermal Tourism in Kosovo Authors: Alberta Tahiri, Idriz Kovaçi, Agim Thaqi, Arta Jashari Goga	ACTA UNIVERSITATIS DANUBIUS ŒCONOMICA	Vol. 16, No. 3 2020 pp. 248-259 https://dj.univ-danubius.ro/index.php/AUDOE/article/view/388
The Link between Students Satisfaction and the Quality of Higher Education in Republic of Macedonia Authors: Mitko Sekulov, Idriz Kovaci & Alberta Tahiri	ACTA UNIVERSITATIS DANUBIUS ŒCONOMICA	Vol. 16, No. 2 2020 pp. 7-30 https://dj.univ-danubius.ro/index.php/AUDOE/article/view/205

Analyzing Hotel Management from the Perspective of Management and Employees, and Their Impact on Tourist Satisfaction with Hotel Services in Kosovo Authors: Alberta Tahiri, Idriz Kovaçi & Fari Bushi	ACTA UNIVERSITATIS DANUBIUS ŒCONOMICA	Vol. 16, No. 1 2020 pp. 45-81 https://dj.univ-danubius.ro/index.php/AUDOE/article/view/15
Ethical Standards in Tourism Authors: Idriz Kovaçi & Alberta Tahiri	International Journal of Environment, Ecology, Family and Urban Studies (IJEFFUS)	Vol. 8, Issue 2 Apr 2018 pp. 25-34
Promotional Activities in Tourism and the Republic of Kosovo Authors: Alberta Tahiri & Idriz Kovaçi	International Journal of Economics, Commerce and Research (IJEER)	Vol. 8, Issue 2 Apr 2018 pp 49-54
Assessment of the quality of products in tourism Authors: Alberta Tahiri & Idriz Kovaçi	European Journal of Multidisciplinary Studies	Volume 2, Issue 5 May-August 2017 pp. 57-67
The theory of sustainable Tourism Development Authors: Alberta Tahiri & Idriz Kovaçi	Academic Journal of Business, Administration, Law and Social Sciences IIPCCL Publishing Vienna-Austria	Vol. 3, No. 1 March 2017 pp. 343-349
Summary (abstracts) from International and National Scientific Conferences		
<i>The title of the paper</i>	<i>Name of the conference</i>	<i>Year / Volume / Pages</i>
Culture the impact of festivals, fairs, exhibitions in Kosovo	International Conference on Global Practice of Multidisciplinary Scientific Studies-V	December 10-12, 2023 Baku Conference (izdas.org)
Promotion of cultural heritage and its impact on the development of tourism in the region of the Sharrit-Ferizaj, Kaçanik, Prizren Mountains	International Conference on Global Practice of Multidisciplinary Scientific Studies-V	December 10-12, 2023 Baku Conference (izdas.org)

The performance of the insurance market in Kosovo - Dukagjini Insurance Company	International Conference on Global Practice of Multidisciplinary Scientific Studies-V	December 10-12, 2023 Baku Conference (izdas.org)
Impact of the Covid-19 Pandemic on Development Capacity in the Gastronomy Industry in Kosovo.	Scientific Committee of the International Scientific Conference "BRIDGE 2023	November 9 - 10 2023 in Prizren, Kosovo. https://www.uni-prizren.com/en/bridge-2023/
The relationship between satisfaction in workplace with the duration of the working hours	Scientific Committee of the International Scientific Conference "BRIDGE 2023	November 9 - 10 2023 in Prizren, Kosovo. https://www.uni-prizren.com/en/bridge-2023/
Communication and motivation for managerial performance in health and hotel tourism Author: Alberta Tahiri	6th Interdisciplinary International Conference UNICART	2 - 4 June 2022 Rende (CS, Italy) / Tirana (Albania)
Impact of Government Spending on the Growth of Agricultural Production in Kosovo and Export of Agricultural Products Authors: Alberta Tahiri & Idriz Kovaçi	5th International Scientific Conference ITEM A 2021	October 21, 2021 Online/Virtua https://doi.org/10.31410/ITEMA.2021.169
The Role of Tourism Enterprises in Kosovo Authors: Idriz Kovaçi & Alberta Tahiri	5th International Scientific Conference ITEM A 2021	October 21, 2021 Online/Virtual https://doi.org/10.31410/ITEMA.2021.31
Cultural Heritage and its Impact on Tourism Industry in Kosovo Authors : Alberta Tahiri & Idriz Kovaçi	XV International Scientific Conference on Service sector INSCOSSES 2020	11-12 September 2020 Ohrid http://conference.ftu.uklo.edu.mk/wp-content/uploads/2020/12/zbornik-2020-f.pdf

Brezovica, its Assets and Risks During the Management Process Author: Alberta Tahiri	2nd International UNICART Conference "Management, Tourism and Development of the Territory"	6-7 April 2020 Dubrovnik (Croatia)
Other publications		
<i>Title</i>	<i>Type</i>	<i>Year</i>
Management in Tourism: Theoretical Managerial Approach Authors: Alberta Tahiri and Idriz Kovaçi	University book	2017
Managerial competencies for the creation of effective strategies and controlling as a factor for hotel development in the Municipality of Peja Author: Alberta Tahiri	Monograph	2022
Sustainable Tourism Authors: Alberta Tahiri and Idriz Kovaçi	University book	2022
11. Work Experience		
<i>Date:</i>	01.10.2023 - actual	
<i>Place:</i>	Peja, Kosovo	
<i>Name of the institution:</i>	"Haxhi Zeka" University - Peja	
<i>Position:</i>	Full professor (Prof. Asoc. Dr.)	
<i>Description:</i>	Professor in the subjects: - Tourist Agencies - Ecotourism	
<i>Date:</i>	December 2022 - September 2023	
<i>Place:</i>	Ferizaj, Kosovo	

<i>Name of the institution:</i>	University of Applied Sciences in Ferizaj
<i>Position:</i>	Full professor (Prof. Asoc. Dr.)
<i>Description:</i>	Professor in the subjects: - Management in hospitality and tourism - Hotel management - Cultural tourism and communication - Management of consumer behavior - e-Tourism
<i>Date:</i>	2018 - 2022
<i>Place:</i>	Ferizaj, Kosovo
<i>Name of the institution:</i>	University of Applied Sciences in Ferizaj
<i>Position:</i>	Full professor (Prof. Ass. Dr.)
<i>Description:</i>	Professor in the subjects: - Innovation and development of new products - Tourism and hotel management - Tourism and hotel business
<i>Date:</i>	2017 - 2018
<i>Place:</i>	Pristina, Kosovo
<i>Name of the institution:</i>	"Business College", Pristina
<i>Position:</i>	Professor (Prof. Dr.)
<i>Description:</i>	Lecturer in the subjects: - Small and medium business - Management
<i>Date:</i>	2016 - 2017
<i>Place:</i>	Gjilan, Kosovo
<i>Name of the institution:</i>	"Gjilani College", Gjilan
<i>Position:</i>	Visiting professor (Prof. Mr.)

<i>Description:</i>	Lecturer in the subjects: - Analysis of financial reports - Business law
<i>Date:</i>	2016 - 2017
<i>Place:</i>	Ferizaj, Kosovo
<i>Name of the institution:</i>	Vision University College for Education, Ferizaj
<i>Position:</i>	Visiting professor (Prof. Mr.)
<i>Description:</i>	Lecturer in the subjects: - Macroeconomics - Accounting - Product management
<i>Date:</i>	2014 - 2016
<i>Place:</i>	Prizren, Kosovo
<i>Name of the institution:</i>	IP - International College, Prizren
<i>Position:</i>	Professor (Prof. Mr.)
<i>Description:</i>	Lecturer in the subjects: - The economy of the European Union - Business Ethics - Entrepreneurship
<i>Date:</i>	2010 - 2017
<i>Place:</i>	2010 - 2017 Municipality of Peja, Peja, Kosovo
<i>Name of the institution:</i>	Municipal Assembly, Peja
<i>Position:</i>	Assistant to the Speaker of the Assembly
<i>Description:</i>	Assistance and Finance Officer at the Municipality Office
<i>Date:</i>	2008 - 2010

<i>Place:</i>	Peja, Kosovo
<i>Name of the institution:</i>	Didactic center, Peja
<i>Position</i>	Deputy Director
<i>Description</i>	Consulting, leading a team
12. Education and training:	
<i>Date:</i>	20 - 24 November, 2023
<i>Qualification achieved:</i>	Professional Acknowledgment
<i>Main topics/professional skills achieved:</i>	<i>Environmentally friendly international standards, cultural heritage, nature and environment as a value of eco-tourism</i>
<i>Organized by: Name of institution:</i>	Trainer in the "Tourism for Future" project, supported through the cross-border program - Montenegro - Kosovo, and the municipality of Peja, implemented by: the Pristina REA consortium, the IPER Institute, the Gjeravica Association, the Municipality of Kolashini.
<i>Date:</i>	04.06.2023
<i>Qualification achieved:</i>	Certificate
<i>Main topics/professional skills achieved:</i>	For lecture in the training: Types of Tourism and Alternative Tourism
<i>Organized by: Name of institution:</i>	Economic Development Consulting, Ferizaj, Kosovo
<i>Date:</i>	March, 2023
<i>Qualification achieved:</i>	Professional Acknowledgment
<i>Main topics/professional skills achieved:</i>	For the lecture of the training modules: - The role of tourism in the development of non-governmental organizations and youth networking; - Access for people with disabilities to cultural and archaeological tourism sites Project: Capacity Building and Development of Organizations and Individuals Working with Persons with Disabilities and Non-Majority Communities
<i>Organized by: Name of institution:</i>	Local Action Group NATURE Shtime

<i>Date:</i>	March, 2023
<i>Qualification achieved:</i>	Professional Acknowledgment
<i>Main topics/professional skills achieved:</i>	For the lecture of the training modules: - The role of tourism in the development of non-governmental organizations and youth networking; - Access for people with disabilities to cultural and archaeological tourism sites Project: Capacity Building and Development of Organizations and Individuals Working with Persons with Disabilities and Non-Majority Communities
<i>Organized by: Name of institution</i>	AGROLIPJANI Local Action Group Lipjan
<i>Date:</i>	December, 2022
<i>Qualification achieved:</i>	Acknowledgment
<i>Main topics/professional skills achieved:</i>	For the professional contribution to the drafting of the Tourism Strategy of the Municipality of Ferizaj 2023-2027
<i>Organized by: Name of institution</i>	Municipality of Ferizaj, Directorate of Economic Development and Tourism
<i>Date:</i>	30.11.2022
<i>Qualification achieved</i>	Certificate
<i>Main topics/professional skills achieved</i>	Planning and implementation of teaching in higher education
<i>Organized by: Name of institution:</i>	Center for Excellence in Teaching of the University of Pristina "Hasan Prishtina"
<i>Date:</i>	30.08.2022
<i>Qualification achieved:</i>	Certificate
<i>Main topics/professional skills achieved:</i>	Teaching in Higher Education
<i>Organized by: Name of institution:</i>	Center for Excellence in Teaching of the University of Pristina "Hasan Prishtina"

<i>Date:</i>	22 - 23 February, 2021
<i>Qualification achieved:</i>	Certificate of participation
<i>Main topics/professional skills achieved:</i>	Dark Tourism
<i>Organized by: Name of institution:</i>	FEG Webinar for Kosovo
<i>Date:</i>	07.05.2020
<i>Qualification achieved:</i>	Certificate for participation in the Virtual Conference
<i>Main topics/professional skills achieved:</i>	Albanian Cultural Heritage
<i>Organized by: Name of institution:</i>	Leadership Development Association Balkan
<i>Date:</i>	24.04.2020
<i>Qualification achieved:</i>	Certificate for participation in the First Virtual Summit
<i>Main topics/professional skills achieved:</i>	Balkan Youth and the Covid-19 Pandemic
<i>Organized by: Name of institution:</i>	Leadership Development Association Balkan
<i>Date:</i>	February, 2020
<i>Qualification achieved:</i>	Professional Acknowledgment
<i>Main topics/professional skills achieved:</i>	For reading tourism training modules: How to start a business - Providing services & Creating products; Business plan development
<i>Organized by: Name of institution:</i>	The project "Restoring prosperity through tourism and cultural heritage", as part of the "Regional Program for Local Democracy in the Western Balkans" - RELOAD Funded by the European Union and implemented by the United Nations Development Program (UNDP)

<i>Date:</i>	31.03.2018 - 29.04.2018		
<i>Qualification achieved:</i>	Leadership training certificate		
<i>Main topics/professional skills achieved:</i>	Leadership for the 21st Century		
<i>Organized by: Name of institution:</i>	Institute of Leadership - Pristina		
13. Additional information:			
<i>Organizational skills and competencies:</i>	From 2014 until now, I had the opportunity to work as a professor in several Higher Education Institutions in Kosovo, and this was a very fulfilling and valuable experience for me and my academic development.		
<i>Computer skills and competencies:</i>	Competent in the use of MS-Office XP (Word, Excel, PowerPoint), STATA		
<i>Language skills: (1 to 5: 1 lowest rating - 5 fluent)</i>			
Language	Understanding	Writing	Reading
English	4	4	4
Turkish	3	3	3
<i>Other skills:</i>	Friendly, opened to teamworks, communicative, motivated to work in a group, lead the group and challenge myself in new experiences (participation in trainings, seminars, etc.), well-organized, managing time properly.		
<i>Rewards and memberships:</i>			

I declare that the above data are all correct and verifiable.

Name and Surname

Alberta Tahiri

Signature



UNIVERSITETI - UNIVERSITY - UNIVERZITET
"HAXHI ZEKA"

CURRICULUM VITAE

1. Mbiemri:	Tahiri
2. Emri:	Alberta
3. Nacionaliteti:	Shqiptar
4. Shtetësia:	Kosovar
5. Data e Lindjes:	12/01/1979
6. Gjinia:	Femër
7. Detajet kontaktuese:	
<i>Email:</i>	alberta.tahiri@unhz.eu
<i>Tel:</i>	+383 49 713 008
8. Niveli Arsikor:	
<i>Institucioni:</i>	Universiteti Shtetëror "Shën Kliment Ohridski" - Manastir
<i>Data e fillimit të studimeve të doktoraturës:</i>	2014
<i>Data e diplomimit:</i>	21.06.2017
<i>Diploma:</i>	Doktor i Shkencës së Turizmit
<i>Institucioni:</i>	Kolegji Biznesi - Prishtinë

<i>Data e fillimit të studimeve master:</i>	2012/13	
<i>Data e diplomimit:</i>	30.06.2014	
<i>Diploma:</i>	Master në Menaxhment dhe Financa	
<i>Institucioni:</i>	Universiteti i Prishtinës, Fakulteti i Shkencave të Aplikuara të Biznesit, Pejë	
<i>Data e fillimit të studimeve bachelor:</i>	1999/2000	
<i>Data e diplomimit:</i>	10.12.2006	
<i>Diploma:</i>	Bachelor i Administrimit në Biznes	
9. Titulli akademik:		
<i>Titulli akademik:</i>	Prof. Asoc. Dr.	
<i>Institucioni:</i>	Universiteti "Haxhi Zeka" - Pejë	
<i>Data e zgjedhjes:</i>	01.10.2023	
10. Publikimet shkencore		
Revistat shkencore		
<i>Titulli i punimit</i>	<i>Emri i revistës</i>	<i>Viti / Vëllimi / Faqet</i>
The Continuous Development Of The Tourism Industry: A Comparison Of The Tourism Development Between Kosovo And North Macedonia Autorë: Alberta Tahiri, Idriz Kovaçi	Quality - Access to Success	25.199.41 Vol. 25, No. 199/ March 2024 https://doi.org/10.47750/QAS/

The interconnection between training and job performance in hotel organizations Autorë: Idriz Kovaçi, Alberta Tahiri	Quality - Access to Success	Vol. 25, No. 199/ March 2024 https://doi.org/10.47750/QAS/25.199.03
Human Resource Management And Performance Evaluation In Hotels In Kosovo Autorë: Mimoza ZHUBI, Dren ZHUBI, Idriz KOVAÇI, Alberta TAHIRI	Quality - Access to Success	Vol. 25, No. 199/ March 2024 https://doi.org/10.47750/QAS/25.199.06
Waste Management as a Measure to Achieve Sustainable Development in Kosovo Autorë: Idriz Kovaçi, Alberta Tahiri, Adem Dreshaj, Bedri Millaku, Burbuqe Kurtaj Bajrami, Hekuran Sabedini	International Journal of Sustainable Development and Planning (IJSDP)	Vol. 18, No. 12, December, 2023, pp. 3965-3971 http://www.iieta.org/Journals/IJSDP
Sustainable Tourism as a Potential for Promotion of Regional Heritage, Local Food, Traditions, and Diversity - Case of Kosovo Autorë: Alberta Tahiri, Idriz Kovaçi & Anka Trajkovska Petkoska	Sustainability, MDPI	Vol. 14, No. 19 2022 12326 https://doi.org/10.3390/su141912326
Impact of Motivation on Employee Performance in The Hospitality Industry Autorë: Alberta Tahiri, Idriz Kovaci, Tatjana Dimoska & Arbresha Meha	Quality - Access to Success	Vol. 23, No. 187 April 2022 pp. 58-64 https://doi.org/10.47750/QAS/23.187.07

Communication Process in Enterprises in Kosovo: Types and Direction of Flow Autorë: Idriz Kovaçi, Alberta Tahiri, Afrim Loku & Petrit Hasanaj	Quality - Access to Success	Vol. 22, No. 183 August 2021 pp. 13-17 https://calitatea.ro/assets/arhiva/2021/QAS_Vol.22_No.183_Aug.2021.pdf
Tourism and Hotel Industry: Definition, Concepts and Development - The Case of Kosovo Autorë: Alberta Tahiri, Idriz Kovaçi, Bislim Lekiqi & Aziz Rexhepi	Quality - Access to Success	Vol. 22, No. 182 June 2021 pp. 110-115 https://calitatea.ro/assets/arhiva/2021/QAS_Vol.22_No.182_June.2021.pdf
Organization as a Function of Management and the Types of Organizational Structures that Apply in SMEs in Kosovo Autorë: Idriz Kovaçi, Alberta Tahiri, Fari Bushi & Mimoza Zhubi	Quality - Access to Success	Vol. 22, No. 181 April 2021 pp. 3-6 https://calitatea.ro/assets/arhiva/2021/QAS_Vol.22_No.181_April.2021.pdf
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Decision-Making and the Applying of Decision-Making Techniques in SMEs in Kosovo Autorë: Alberta Tahiri, Idriz Kovaçi, Fari Bushi & Arbresha Meha	Quality - Access to Success	Vol. 22, No. 180 February 2021 pp. 64-67 https://calitatea.ro/assets/arhiva/2021/QAS_Vol.22_No.180_Feb.2021.pdf
A Brief Overview of Measuring the Effects of Managers' Training, Communication and Motivation and their Impact on Managerial Performance in Health and Hotel Tourism in Kosovo. Case study: Managers' of Centres of Thermal Tourism and Five Stars Hotels in Kosovo	ACTA UNIVERSITATIS DANUBIUS ÆCONOMICA	Vol. 16, No. 5 2020 pp. 89-100 https://dj.univ-danubius.ro/index.php/AUDOE/article/view/248

Autorë: Idriz Kovaçi, Alberta Tahiri, Ismail Mehmeti & Agim Thaqi		
Human Resource Management, Performance Management and Employee Performance Appraisal by SME Managers in Kosovo Autorë: Alberta Tahiri, Idriz Kovaçi & Avni Krasniqi	International Journal of Economics and Business Administration - IJEBBA	Volume VIII, Issue 4 2020 pp. 288-298 https://ijeba.com/journal/588
The approach of small and medium manufacturing and processing enterprises to innovation Autorë: Bislim Lekiqi, Afrim Loku, Alberta Tahiri & Idriz Kovaçi	Technium Social Sciences Journal	Vol. 11, Issue 1 September 2020 pp. 355-363 https://doi.org/10.47577/tssj.v11i1.1512
Sustainable tourism development - Analysis of tourism development in Kosovo Autorë: Alberta Tahiri, Idriz Kovaçi & Fari Bushi	ACC JOURNAL	Volume 26, Issue 2 2020 pp. 83-92 https://doi.org/10.15240/tul/004/2020-2-007
Managerial Competences in Hotel Management in Kosovo Autorë: Elizabeta Mitreva, Alberta Tahiri, Idriz Kovaçi & Oliver Filiposki	Quality - Access to Success	Vol. 178, No. 21 October 2020 pp. 79-83 https://calitatea.ro/assets/arhiva/2020/QAS_Vol.21_No.178_Oct_2020.pdf
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Effects of Human Resource Management on Health Tourism in Thermal Centres in Kosovo Case study: Centre's of Thermal Tourism in Kosovo Autorë: Alberta Tahiri, Idriz Kovaçi, Agim Thaqi, Arta Jashari Goga	ACTA UNIVERSITATIS DANUBIUS ÆCONOMICA	Vol. 16, No. 3 2020 pp. 248-259 https://dj.univ-danubius.ro/index.php/AUDOE/article/view/388
The Link between Students Satisfaction and the Quality	ACTA UNIVERSITATIS DANUBIUS ÆCONOMICA	Vol. 16, No. 2 2020 pp. 7-30

of Higher Education in Republic of Macedonia Authors: Mitko Sekulov, Idriz Kovaci & Alberta Tahiri		https://dj.univ-danubius.ro/index.php/AUDOE/article/view/205
Analyzing Hotel Management from the Perspective of Management and Employees, and Their Impact on Tourist Satisfaction with Hotel Services in Kosovo Autorë: Alberta Tahiri, Idriz Kovaçi & Fari Bushi	ACTA UNIVERSITATIS DANUBIUS ÆCONOMICA	Vol. 16, No. 1 2020 pp. 45-81 https://dj.univ-danubius.ro/index.php/AUDOE/article/view/15
Ethical Standards in Tourism Autorë: Idriz Kovaçi & Alberta Tahiri	International Journal of Environment, Ecology, Family and Urban Studies (IJEEFUS)	Vol. 8, Issue 2 Apr 2018 pp. 25-34
Promotional Activities in Tourism and the Republic of Kosovo Autorë: Alberta Tahiri & Idriz Kovaçi	International Journal of Economics, Commerce and Research (IJECR)	Vol. 8, Issue 2 Apr 2018 pp 49-54
Assessment of the quality of products in tourism Autorë: Alberta Tahiri & Idriz Kovaçi	European Journal of Multidisciplinary Studies	Volume 2, Issue 5 May-August 2017 pp. 57-67
The theory of sustainable Tourism Development Autorë: Alberta Tahiri & Idriz Kovaçi	Academic Journal of Business, Administration, Law and Social Sciences IIPCCL Publishing Vienna-Austria	Vol. 3, No. 1 March 2017 pp. 343-349
Përmbledhje (asbtrakte) nga Konferencat Ndërkombëtare dhe Kombëtare Shkencore		
<i>Titulli i punimit</i>	<i>Emri i konferencës</i>	<i>Viti / Vëllimi / Faqet</i>
Culture the impact of festivals, fairs, exhibitions in Kosovo	International Conference on Global Practice of Multidisciplinary Scientific Studies-V	December 10-12, 2023 Baku Conference (izdas.org)
Promotion of cultural heritage and its impact on the development of tourism in the region of the Sharrit-Ferizaj, Kaçanik, Prizren Mountains	International Conference on Global Practice of Multidisciplinary Scientific Studies-V	December 10-12, 2023 Baku Conference (izdas.org)

The performance of the insurance market in Kosovo - Dukagjini Insurance Company	International Conference on Global Practice of Multidisciplinary Scientific Studies-V	December 10-12, 2023 Baku Conference (izdas.org)
Impact of the Covid-19 Pandemic on Development Capacity in the Gastronomy Industry in Kosovo.	Scientific Committee of the International Scientific Conference "BRIDGE 2023	November 9 - 10 2023 in Prizren, Kosovo. https://www.uni-prizren.com/en/bridge-2023/
The relationship between satisfaction in workplace with the duration of the working hours	Scientific Committee of the International Scientific Conference "BRIDGE 2023	November 9 - 10 2023 in Prizren, Kosovo. https://www.uni-prizren.com/en/bridge-2023/
Communication and motivation for managerial performance in health and hotel tourism Autor: Alberta Tahiri	6th Interdisciplinary International Conference UNICART	2 - 4 June 2022 Rende (CS, Italy) / Tirana (Albania)
Impact of Government Spending on the Growth of Agricultural Production in Kosovo and Export of Agricultural Products Autorë: Alberta Tahiri & Idriz Kovaçi	5th International Scientific Conference ITEMA 2021	October 21, 2021 Online/Virtua https://doi.org/10.31410/ITEMA.2021.169
The Role of Tourism Enterprises in Kosovo Autorë: Idriz Kovaçi & Alberta Tahiri	5th International Scientific Conference ITEMA 2021	October 21, 2021 Online/Virtual https://doi.org/10.31410/ITEMA.2021.31
Cultural Heritage and its Impact on Tourism Industry in Kosovo Autorë : Alberta Tahiri & Idriz Kovaçi	XV International Scientific Conference on Service sector INSCOSES 2020	11-12 September 2020 Ohrid http://conference.ftu.uklo.edu.mk/wp-content/uploads/2020/12/zbornik-2020-f.pdf
Brezovica, its Assets and Risks During the Management Process Autor: Alberta Tahiri	2nd International UNICART Conference "Management, Tourism and Development of the Territory"	6-7 April 2020 Dubrovnik (Croatia)
Publikime të tjera		
<i>Titulli</i>	<i>Lloji</i>	<i>Viti</i>
Turizmi i Qëndrueshëm Autorë: Alberta Tahiri dhe Idriz Kovaçi	Libër universitar	2022

Kompetencat menaxheriale për krijimin e strategjive efektive dhe kontrollingut si faktor për zhvillimin e hotelerisë në Komunën e Pejës Autor: Alberta Tahiri	Monografi	2022
Menaxhimi në Turizëm: Qasje Teorike Menaxheriale Autorë: Alberta Tahiri dhe Idriz Kovaçi	Libër universitar	2017
11. Eksperiencat e punësimit:		
<i>Data:</i>	01.10.2023 - aktual	
<i>Vendi:</i>	Pejë, Kosovë	
<i>Emri i institucionit:</i>	Universiteti "Haxhi Zeka" - Pejë	
<i>Pozita:</i>	Profesoreshë e rregullt (Prof. Asoc. Dr.)	
<i>Përshkrimi:</i>	Profesoreshë në lëndët: - Agjencitë Turistike - Ekoturizmi	
<i>Data:</i>	Dhjetor 2022 - Shtator 2023	
<i>Vendi:</i>	Ferizaj, Kosovë	
<i>Emri i institucionit:</i>	Universiteti i Shkencave të Aplikuara në Ferizaj	
<i>Pozita:</i>	Profesoreshë e rregullt (Prof. Asoc. Dr.)	
<i>Përshkrimi:</i>	Profesoreshë në lëndët: - Menaxhmenti në hotelieri dhe turizëm - Menaxhimi i hotelerisë - Turizmi kulturor dhe komunikimi - Menaxhimi i sjelljes së konsumatorit - e-Turizmi	
<i>Data:</i>	2018 - 2022	

<i>Vendi:</i>	Ferizaj, Kosovë
<i>Emri i institucionit:</i>	Universiteti i Shkencave të Aplikuara në Ferizaj
<i>Pozita:</i>	Profesoreshë e rregullt (Prof. Ass. Dr.)
<i>Përshkrimi:</i>	Profesoreshë në lëndët: <ul style="list-style-type: none"> - Inovacioni dhe zhvillimi i produkteve të reja - Menaxhimi i turizmit dhe hotelerisë - Biznesi në turizëm dhe hoteleri
<i>Data:</i>	2017 - 2018
<i>Vendi:</i>	Prishtinë, Kosovë
<i>Emri i institucionit:</i>	“Kolegji Biznesi”, Prishtinë
<i>Pozita:</i>	Profesoreshë (Prof. Dr.)
<i>Përshkrimi:</i>	Ligjëruese në lëndët: <ul style="list-style-type: none"> - Biznesi i vogël dhe i mesëm - Menaxhment
<i>Data:</i>	2016 - 2017
<i>Vendi:</i>	Gjilan, Kosovë
<i>Emri i institucionit:</i>	“Kolegji Gjilani”, Gjilan
<i>Pozita:</i>	Profesoreshë vizituese (Prof. Mr.)
<i>Përshkrimi:</i>	Ligjëruese në lëndët: <ul style="list-style-type: none"> - Analiza e raporteve financiare - E drejta biznesore
<i>Data:</i>	2016 - 2017
<i>Vendi:</i>	Ferizaj, Kosovë
<i>Emri i institucionit:</i>	Kolegji Universitar Vizioni për Arsim (VPA), Ferizaj
<i>Pozita:</i>	Profesoreshë vizituese (Prof. Mr.)
<i>Përshkrimi:</i>	Ligjëruese në lëndët: <ul style="list-style-type: none"> - Makroekonomia

	<ul style="list-style-type: none"> - Kontabiliteti - Menaxhimi i produkteve
<i>Data:</i>	2014 - 2016
<i>Vendi:</i>	Prizren, Kosovë
<i>Emri i institucionit:</i>	Kolegji IP - International, Prizren
<i>Pozita:</i>	Profesoreshë (Prof. Mr.)
<i>Përshkrimi:</i>	Ligjëruese në lëndët: <ul style="list-style-type: none"> - Ekonomia e Bashkimit Evropian - Etika e Biznesit - Sipërmarrja
<i>Data:</i>	2010 - 2017
<i>Vendi:</i>	2010 - 2017 Komuna e Pejës, Pejë, Kosovë
<i>Emri i institucionit:</i>	Kuvendi Komunal, Pejë
<i>Pozita:</i>	Asistente e Kryesuesit të Kuvendit
<i>Përshkrimi:</i>	Zyrtare e Asistencës dhe Financave në Zyrën e Komunës
<i>Data:</i>	2008 - 2010
<i>Vendi:</i>	Pejë, Kosovë
<i>Emri i institucionit:</i>	Qendra didaktike, Pejë
<i>Pozita:</i>	Zëvendës Drejtoreshë
<i>Përshkrimi:</i>	Konsultimi, udhëheqja e një ekipi
12. Arsimimi dhe trajnimet:	
<i>Data:</i>	20 - 24 Nëntor, 2023
<i>Kualifikimi i arritur:</i>	Mirënjohje Profesionale

<i>Temat kryesore/shkathtësitë profesionale të arritura:</i>	<i>Standardet ndërkombëtare miqësore me mjedisin, trashëgimia kulturore, natyra dhe mjedisi si vlerë e eko-turizmit</i>
<i>Organizuar nga: Emri i institucionit:</i>	Trajnere në projektin " Tourism for Future ", mbështetur përmes programit ndërkufitar- Mali i Zi- Kosovë, dhe komuna e Pejës, i implementuar nga: konzorciumi Prishtina REA Instituti IPER, Shoqata Gjeravica, Komuna e Kolashinit .
<i>Data:</i>	04.06.2023
<i>Kualifikimi i arritur:</i>	Certifikatë
<i>Temat kryesore/shkathtësitë profesionale të arritura:</i>	Për ligjërime në trajnimin: Tipet e Turizmit dhe Turizmi alternativ
<i>Organizuar nga: Emri i institucionit:</i>	Economic Development Consulting, Ferizaj, Kosovë
<i>Data:</i>	Mars 2023
<i>Kualifikimi i arritur:</i>	Mirënjohje Profesionale
<i>Temat kryesore/shkathtësitë profesionale të arritura:</i>	Për ligjërimin e moduleve të trajnimit: <ul style="list-style-type: none"> - Roli i turizmit në zhvillimin e organizatave joqeveritare dhe rrjetëzimin e të rinjve; - Qasja për personat me aftësi të kufizuara në lokalitetet e turizmit kulturor dhe arkeologjik Projekt: Ngritja dhe zhvillimi i kapaciteteve të organizatave dhe individëve që punojnë me personat me aftësi të kufizuara dhe komunitetet joshumicë
<i>Organizuar nga: Emri i institucionit:</i>	Grupi Lokal i Veprimit NATYRA Shtime
<i>Data:</i>	Mars 2023
<i>Kualifikimi i arritur:</i>	Mirënjohje Profesionale
<i>Temat kryesore/shkathtësitë profesionale të arritura:</i>	Për ligjërimin e moduleve të trajnimit: <ul style="list-style-type: none"> - Roli i turizmit në zhvillimin e organizatave joqeveritare dhe rrjetëzimin e të rinjve; - Qasja për personat me aftësi të kufizuara në lokalitetet e turizmit kulturor dhe arkeologjik Projekt: Ngritja dhe zhvillimi i kapaciteteve të organizatave dhe individëve që punojnë me personat me aftësi të kufizuara dhe komunitetet joshumicë
<i>Organizuar nga: Emri i institucionit:</i>	Grupi Lokal i Veprimit AGROLIPJANI Lipjan

<i>Data:</i>	Dhjetor 2022
<i>Kualifikimi i arritur:</i>	Mirënjohje
<i>Temat kryesore/shkathtësitë profesionale të arritura:</i>	Për kontributin profesional në hartimin e Strategjisë së Turizmit të Komunës së Ferizajit 2023-2027
<i>Organizuar nga: Emri i institucionit:</i>	Komuna e Ferizajit, Drejtoria e Zhvillimit Ekonomik dhe Turizmit
<i>Data:</i>	30.11.2022
<i>Kualifikimi i arritur:</i>	Certifikatë
<i>Temat kryesore/shkathtësitë profesionale të arritura:</i>	Planifikimi dhe implementimi i mësimdhënies në arsimin e lartë
<i>Organizuar nga: Emri i institucionit:</i>	Qendra për Përsosmëri në Mësimdhënie e Universitetit të Prishtinës “Hasan Prishtina”
<i>Data:</i>	30.08.2022
<i>Kualifikimi i arritur:</i>	Certifikatë
<i>Temat kryesore/shkathtësitë profesionale të arritura:</i>	Mësimdhënia në Arsimin e Lartë
<i>Organizuar nga: Emri i institucionit:</i>	Qendra për Përsosmëri në Mësimdhënie e Universitetit të Prishtinës “Hasan Prishtina”
<i>Data:</i>	22 - 23 Shkurt 2021
<i>Kualifikimi i arritur:</i>	Certifikatë për pjesëmarrje
<i>Temat kryesore/shkathtësitë profesionale të arritura:</i>	Turizmi i errët
<i>Organizuar nga: Emri i institucionit:</i>	Webinari i FEG për Kosovën
<i>Data:</i>	07.05.2020
<i>Kualifikimi i arritur:</i>	Certifikatë për pjesëmarrje në Konferencë Virtuale
<i>Temat kryesore/shkathtësitë profesionale të arritura:</i>	Trashëgimia Kulturore Shqiptare

<i>Organizuar nga: Emri i institucionit:</i>	Shoqata për Zhvillimin e Lidershipit - Ballkan
<i>Data:</i>	24.04.2020
<i>Kualifikimi i arritur:</i>	Certifikatë për pjesëmarrje në Samitin e Parë Virtual
<i>Temat kryesore/shkathtësitë profesionale të arritura:</i>	Rinia Ballkanike dhe Pandemia e Covid-19
<i>Organizuar nga: Emri i institucionit:</i>	Shoqata për Zhvillimin e Lidershipit - Ballkan
<i>Data:</i>	Shkurt, 2020
<i>Kualifikimi i arritur:</i>	Mirënjohje Profesionale
<i>Temat kryesore/shkathtësitë profesionale të arritura:</i>	Për ligjerimin e moduleve të trajnimit në turizëm: Si të fillojmë biznesin - Ofrimi i shërbimeve & Krijimi i produkteve; Zhvillimi i planit të biznesit
<i>Organizuar nga: Emri i institucionit:</i>	Projekti “Rikthimi i prosperitetit përmes turizmit dhe trashëgimisë kulturore”, si pjesë e “Programit Rajonal për Demokracinë Lokale në Ballkanin Perëndimor” - ReLOaD Financuar nga Bashkimi Evropian dhe zbatuar nga Programi i Kombeve të Bashkuara për Zhvillim (UNDP)
<i>Data:</i>	31.03.2018 - 29.04.2018
<i>Kualifikimi i arritur:</i>	Certifikatë trajnimi në Lidership
<i>Temat kryesore/shkathtësitë profesionale të arritura:</i>	Lidershipi për shekullin e 21-të
<i>Organizuar nga: Emri i institucionit:</i>	Instituti i Lidershipit - Prishtinë
13. Informata shtesë:	
<i>Shkathtësitë organizative dhe kompetencat:</i>	Prej vitit 2014 deri më tani kam pasur mundësinë të punoj si profesoreshë në disa Institucione të Arsimit të Lartë në Kosovë, dhe kjo ishte një përmbushje shumë e plotë dhe përvojë e vlefshme për mua dhe ngritjen time akademike
<i>Shkathtësitë kompjuterike dhe kompetencat:</i>	Kompetent në përdorimin e MS-Office XP (Word, Excel, PowerPoint), STATA

<i>Shkathësitë e gjuhës: (1 deri 5: 1 vlerësimi më i ulët - 5 rrjedhshëm)</i>			
Gjuha	Konverzimi	Shkrimi	Leximi
Angleze	4	4	4
Turke	3	3	3
<i>Shkathësi të tjera:</i> E shoqërueshme, e hapur ndaj grupit, komunikative, e motivuar të punoj në grup, të udhëheq grupin dhe të sfidohem në eksperiencë të reja (pjesëmarrja në trajnime, seminare etj.), e mirë-organizuar, menaxhuese e kohës në mënyrë të duhur			
<i>Shpërblimet dhe anëtarësimet:</i>			

Deklaroj se të dhënat e mësipërme janë të gjitha të sakta dhe të verifikueshme.

Emri dhe Mbiemri

Alberta Tahiri

Nënshkrimi
